USABILITY TEST SCRIPTING

**The Instructions**

Hey, \_\_\_\_\_\_\_\_\_\_. Thank you for taking the time to participate in this session today, and I am going to be the one that walks you through it.

For starters, I am going to run through some information on why you are here today, and this will help provide some background into this session.

Obviously, I have already told you a little bit into why we are meeting today. You know about the class I am in and the work I have been doing but let me explain again. The purpose of our meeting today is to test my website and see if it is coming together as I intended.

Also, you are permitted to provide as much feedback as you want, and do not hold back, seriously. Tell me anything that comes to your mind. Realize that I am trying to improve my site, and you are only providing valuable feedback. Do whatever you mind tells you and tell us any comments you wish.

I am going to highlight that like me, I recommend you be as vocal as possible. Think aloud, talk through your mental process, explain what you are trying to do, and what you are struggling with. Anything that you say will probably provide value to me.

I am probably not going to answer the questions you ask me that relate to the mechanics of the site itself, but I will try my best to make this experience the best for you. The reason for this is to evaluate the site when a user is genuinely navigating its pages.

I have already told you this beforehand, but I am going to record this session for only my use in the future. Your feedback is so important, so being able to resort back to it later down the road is vital to improvements for the website. Is that fine still?

*Begin screen recorder.*

**Questions**

How many credits are you taking this semester? What are the classes? Do you expect the course load to be relatively similar for the remaining of college?

What sport/s did you do in high school? Are you still doing that sport to a certain degree now?

Are you in any extracurriculars at the moment?

How often are you on your devices? This includes casually checking it, using social media, YouTube, homework, etc.

Besides personal hygiene and other activities like that, is there anything you do daily/weekly/monthly that makes you unique?

What is your favorite website? Is there anything new device/technology that is coming out that you *need*?

*Have user click link and stay on home page.*

**Home Page Tour**

Alright, now for the fun part. Let’s check out the site, starting with the home page.

Check out the home page of the site and tell me everything that comes to mind. No comment is a bad comment. What is the story?

Please do not click on anything, but you can scroll around the page.

*Discuss the home page for roughly 3-4 minutes*

**The Tasks**

Okay. Now we are going to run through some tasks that I will tell you. I am going to read each one aloud and type each one in the chat.

Please try to do these without asking any questions, and please think aloud when you navigate through the task.

1. Resume the timer on your swimming habit.
2. Add “Running” to your habits list with a daily goal of 30 minutes every Monday, Tuesday, Thursday, Friday, and Saturday. Make the color dark blue/purple
3. Add a group called “Club Swim”
4. In the “Roommates” group, add a topic called “Moving Out To-Do List”

**Wrapping Up**

Thanks for going through those tasks for me. Now that we are done, do you have any questions for me?

Well with that, thank you for your time.

*End screen recording*